

COVID-19 TRAVEL INFORMATION

SINGAPORE

(Updated Oct 2022)

TRAVEL AND IMMIGRATION RESTRICTIONS

Several countries have imposed travel and immigration restrictions due to COVID-19. This is a dynamic situation and it is the responsibility of the customer to check all relevant travel advisories to and from the countries they are visiting and transiting through. Always check travel restrictions for each part of your trip; this includes layovers for connecting flights, as well as entry requirements for your return back to the US. Please note that the information provided in this addendum is based on the time of print/publication and a country's requirements can change at any time. It is the responsibility of the traveler to check all updates and obtain all necessary documents and tests prior to departure, as well as entry back into the US. Ritz Tours is not responsible if you are denied entrance for any reason in any country, even if you hold a valid passport and entry visa. **Non U.S Passport holders** - please check with your local embassy or consulate for detailed visa and travel document/entry requirements. If you need clarification on whether you may enter Singapore, contact the closest Singapore Embassy or consulate, as well as your airline prior to travel.

THAILAND & SINGAPORE PACKAGES

All travelers to Singapore departing on or after October 01, 2022 must ensure they are eligible to enter Singapore and produce all required entry documentation for this vacation. Requirements and restrictions may depend on different factors including but not limited to: your country of residence, passport nationality, transit points, as well as previous travel history. **Full proof of Covid-19 vaccination or recovery or Proof of a Negative test result is required for our Singapore tours.** Vaccination must be completed at least 14 days prior to the tour start date. *Exceptions apply to children under 12 years of age (at the time of travel), who do not qualify for vaccination. The new protocol will take effect on and after October 14, 2022 and are subject to change at any time.

MANDATORY DOCUMENTATION & PCR TESTS FOR FULLY VACCINATED TRAVELERS:

All travelers must provide the following documents when checking in at the departure airport. Travelers who do not fulfill the below may be denied boarding.

1. **Proof of full vaccination completed at least 2 weeks before trip departure** (children under 12 at the time of travel are exempt from this requirement).

2. **Submission of Health Declaration Form**
3. Mobile device with the **TraceTogether app** with an active user profile

BEFORE YOUR TRIP:

1. Fulfill Vaccination Requirements, Obtain Acceptable Proof of Vaccination & Ensure Vaccination Documentation is in Order:

If you have a [recognized Digitally Verifiable Vaccination Certificate \(DVC\)](#), use the [Vaccination Check Portal \(VCP\)](#) to verify that your DVC is recognized by the Singapore authorities. You will receive a vaccination acceptance letter if the verification is successful, which you can use for boarding and immigration checks. If you are unable to get your DVC verified, troubleshoot your submission with the [vaccination certificate FAQ](#). If still faced with uploading issues, refer to the instructions below for travelers with non-DVCs.

If you do not have a recognised DVC, or have had difficulties verifying your DVC on VCP, prepare a Vaccination Certificate (including certificate on a vaccination app) that is in English, or accompanied with notarised English Translation, with the following details:

1. Name (per travel document used for entry)
2. At least one other personal identifier, e.g. date of birth or passport number (per travel document used for entry)
3. Country of vaccination
4. Name of vaccine(s) administered, i.e. different names for different vaccine type
5. Vaccination date(s)

2. SG Arrival Card with Electronic Health Declaration

1. Complete the [SG Arrival Card \(SGAC\)](#) with Electronic Health declaration within 3 days before arrival. Upon completion of your declaration, you will receive an email acknowledgement which you can use for smoother pre-boarding and immigration checks.

Defer your travels if you have experienced the onset of any COVID-19 symptoms in the last 7 days before departure. This may include fever, cough, runny nose, sore throat, loss of taste or smell.

3. Install and Activate TraceTogether App:

Install and activate [TraceTogether](#) mobile application using [this guide](#). Only travelers aged 6 or below this year (2022) are exempted from installing TraceTogether.

If you encounter issues activating TraceTogether:

1. Submit a request for assistance to support@tracetgether.gov.sg; OR

2. [Collect a TraceTogether token after arrival for a one-time fee of S\\$13](#)

MANDATORY DOCUMENTATION & PCR TESTS FOR NOT FULLY VACCINATED TRAVELERS:

All travelers must provide the following documents when checking in at the departure airport. Travelers who do not fulfill the below may be denied boarding.

- **Proof of a negative COVID-19 PCR or antigen rapid test result:** All unvaccinated travelers must provide a negative test to enter Singapore. The test must be taken a maximum of 2 days before departure to Singapore by a trained professional and must be in English or include an English translation.
- **Mandatory Health Insurance**
- **Submission of Health Declaration Form**
- Mobile device with the **TraceTogether app** with an active user profile

BEFORE YOUR TRIP:

1. Negative Covid-19 Test - Unvaccinated travelers, including Singapore citizens and residents, must have a negative COVID-19 PCR or antigen rapid test result. The test must be taken a maximum of 2 days before departure to Singapore by a trained professional and must be in English or include an English translation. Singapore Citizens, permanent residents, and Long-Term Pass Holders (including In-Principle Approval holders) can take a self-administered antigen rapid test (ART) remotely supervised by an approved ART provider in Singapore. The Ministry of Health of Singapore provides a list of approved ART providers in Singapore. For countries not available on the list, travelers should check with the country/region of departure's Department of Health or Ministry of Health equivalent for approved test providers. The COVID-19 test result must contain the traveler's name, date of birth or passport number, and the date and result of the COVID-19 test.

Exemptions

This testing requirement doesn't apply to the following travelers:

- Travelers aged 12 years and younger who are born on or after January 1st, 2010;
- Unvaccinated travelers with proof of recovery. Accepted proof of recovery must be a COVID-19 PCR, rapid antigen test result administered at an approved facility, or a medical discharge memo issued by the relevant state authority, showing a positive result between 14 to 90 days before the date of departure. Proof of recovery must be in English or accompanied by an English translation, contain the traveler's name, date of the test, date of birth, or passport number, and must not be handwritten.

Testing types

PCR Test - 2 days - before departure

Antigen Test - 2 days - before departure

Rapid Test - 2 days - before departure

2. Mandatory Health Insurance: Unvaccinated short-term visitors must have travel insurance for COVID-19-related medical treatment and hospitalization costs in Singapore, with a minimum coverage of SGD \$30,000.00. Visitors should purchase travel insurance before traveling to Singapore. Travelers must prepare an electronic or physical copy of their insurance policy to bring with them to facilitate their entry into Singapore.

This requirement doesn't apply to Unvaccinated travelers under the age of 13 who are born on or after January 1st, 2010. Please [click](#) here for more information.

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2. Defer your travels if you have experienced the onset of any COVID-19 symptoms in the last 7 days before departure. This may include fever, cough, runny nose, sore throat, loss of taste or smell.

4. Install and Activate TraceTogether App:

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WHEN IN SINGAPORE:

- Follow all local guidelines and safety management measures. For current guidance, please refer to the website of the Singapore Immigration and Checkpoints Authority (ICA): <https://safetravel.ica.gov.sg/>

BEFORE TRAVELING BACK TO THE UNITED STATES:

- Effective Sunday June 12, 2022 - Travelers are no longer required to present a negative viral COVID-19 test result for the flight to the United States. Please see CDC's FAQ for

answers to questions about the requirements for all air passengers arriving in the United States. *Important note: If you are unable to board your scheduled return flight to the U.S. for any reason, you will be responsible for any expenses you may incur (ie. flight expenses, hotel accommodation, transportation, meals, sundry expenses and more). Please note, Ritz Tours cannot be held responsible if you cannot return as scheduled and will not be responsible for any related expenses.

“As of 12:01AM ET on June 12, 2022, CDC will no longer require air passengers traveling from a foreign country to the United States to show a negative COVID-19 viral test or documentation of recovery from COVID-19 before they board their flight. For more information, see [Rescission: Requirement for Negative Pre-Departure COVID-19 Test Result or Documentation of Recovery from COVID-19 for all Airline or Other Aircraft Passengers Arriving into the United States from Any Foreign Country. https://www.cdc.gov/quarantine/fr-proof-negative-test.html](https://www.cdc.gov/quarantine/fr-proof-negative-test.html)” – CDC

GOVERNMENT RESOURCES

We'd like to remind all guests to check their local state travel guidelines regarding travel restrictions when arriving from international destinations or other US States, as this may vary state by state.

[US State Department](https://travel.state.gov/content/travel/en/traveladvisories/ea/covid-19-information.html#ExternalPopup) <https://travel.state.gov/content/travel/en/traveladvisories/ea/covid-19-information.html#ExternalPopup>

[Ministry of Health website](https://www.moh.gov.sg/covid-19-phase-advisory) <https://www.moh.gov.sg/covid-19-phase-advisory>

[U.S. Embassy in Singapore - Covid-19 Information](https://www.moh.gov.sg/covid-19-phase-advisory): <https://www.moh.gov.sg/covid-19-phase-advisory>

[Singapore Airlines COVID-19 Information Page](https://www.singaporeair.com/en_UK/sg/travel-info/precautionary-measures/) https://www.singaporeair.com/en_UK/sg/travel-info/precautionary-measures/

[Immigration and Checkpoints Authority](https://safetravel.ica.gov.sg/arriving/general-travel/fully-vaccinated) <https://safetravel.ica.gov.sg/arriving/general-travel/fully-vaccinated>

SINGAPORE EMERGENCY PHONE NUMBERS:

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Mr Chuanlee +65 8679 6736/ +60 12 1613 0102

Mr Lim +65 9756 6198

THINGS TO KNOW BEFORE YOU GO

Singapore

(Updated Nov 2022)

PREPARING FOR YOUR TRIP

As you prepare to embark on your upcoming Ritz Tours journey, please log on to your account and click on your trip confirmation ID to review the most up to date trip details including hotel information, flight schedules, and ticket number(s). Please make sure you have all travel documents*, passports, and necessary visas ready before you depart for your trip.

CHECKING IN AT THE AIRPORT

Be sure to bring your **passport** and a copy of your trip confirmation page as you will need to present them when checking in at the airport*. Please be advised not all airlines assign seats in advance. Some airlines assign seats at the airport during check-in. We recommend all travelers arrive at the airport at least 3 hours prior to the flight departure time. You will receive boarding passes at the airline counter when you check in for your flight.

**Additional documents and/or PCR tests may be required due to COVID-19. It is the responsibility of the traveler to check relevant travel advisories and/or restrictions and to obtain all necessary documents and tests prior to departure, as well as entry back into the U.S. Ritz Tours is not responsible if you are denied entrance for any reason in any country, even if you hold a valid passport and entry visa.*

UPON ARRIVAL IN SINGAPORE

Please go through Customs and Immigrations on your own. After you pick up your luggage, exit the baggage claim area and look for the Ritz Tours representative holding a Ritz Tours sign. Please wear your Ritz Tours' badge for easy identification.

AIRPORT TRANSFERS UPON ARRIVAL

Ritz Tours' tour guides/airport assistants will wait for arriving tour members outside the airport baggage claim area for up to 90 minutes* after the landing time of the tour member's flight before departing from the airport with transportation to the hotel. If for any reason a tour member does not meet the Ritz Tours' representative within 90 minutes after the landing time of the tour member's flight, the tour member will be responsible for his or her own transportation from the airport to the hotel, along with all associated expenses.

AIRPORT TRANSFERS OUT

Ritz Tours will provide an airport transfer to SIN airport on the day of your return flight. All transfers are provided on a combined basis with other guests departing on the same flight and/or flights departing in close proximity of the time. Exact timing for all guests will be informed by the tour guide approximately 1 day prior to the return flight departure date*.

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TRAVEL DOCUMENTS*

- **Passports must be valid for at least 6 months from the return date of your trip and have at least 2 blank pages**
- **U.S Passport holders** – No visa required for your stays under 90 days
- **Non-U.S Passport holders** – Please check with your local embassy or consulate for visa requirements
- It is the responsibility of the traveler to obtain a visa in a timely manner.
- For detailed passport and entry requirements, all travelers are advised to check with their embassy or consulate

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BAGGAGE

Baggage allowance for international flights varies by airlines and is subject to change at any time. For up-to-date baggage allowance restrictions, please check with the appropriate airline for their latest regulations. Additional baggage charges may apply.

Important Luggage Info & Tips

- **Please keep in mind that you will be responsible for handling your own luggage throughout the trip**
- Baggage is the sole responsibility of the traveler. We recommend using a TSA approved luggage lock and a Ritz Tours luggage tag (enclosed) showing the name and contact information of the owner. Baggage without a lock may be refused for transport
- When packing, please keep in mind that domestic flights and Inter-Asia flights will have less baggage allowance than the international flights.
- DO NOT pack medicine, valuables, and other personal necessities in checked luggage. Keep these items in your carry-on bag
- Consider packing a change of clothing and toiletry in your carry-on bag to avoid inconvenience caused by delays or lost luggage.
- Power bank mAh capacity must be clearly labeled by manufacturer on the charger
- Please visit www.tsa.gov for USA carry on restrictions
- No porter service will be provided throughout the tour. During the tour, please keep an eye on your personal belongings and valuables at all times. Be aware of your surroundings when going out on your own.
- **Please keep in mind within Asia the baggage limitation on all flights varies by airline. Generally, the baggage allowance on domestic and within Asia flights is limited to 1-checked-in of 44 lbs. and 1 carry-on with a combined total dimension not exceeding 45**

inches. Please check directly with the corresponding airline to confirm baggage allowance policies.

SINGAPORE CUSTOMS PROCEDURES

When transiting Singapore, travelers should ensure their luggage does not contain prohibited or controlled items, which include weapons, ammunition, alcohol, pornography, chewing gums, tobacco, fire crackers, seditious & treasonable materials and many others.

<https://www.customs.gov.sg/individuals/going-through-customs/arrivals/guide-for-travellers>

CURRENCY

The currency of Singapore is called the Singapore Dollar (SGD). As of November 2022, the exchange rate is \$1 U.S dollar to 1.40 SGD. We suggest you bring a combination of cash and credit cards for your trip. Most hotels and restaurants will accept major credit cards as well as U.S dollars.

TIPPING

Please note gratuities are not included in your tour cost. They are customary and their purpose is to encourage and reward quality service. Our specialists greatly appreciate any tips you would like to give them.

HEALTH & MEDICAL MATTERS

Medical and vaccination requirements vary between countries and it is important you check with your family doctor or a qualified medical professional for the most up to date travel health information for the region you are visiting. * Due to the length of the trip, it is strongly advised you consult your doctor for existing medical/dental conditions before departure. It is advised to pack any prescription medicine in your carry-on hand luggage. Please make sure prescription medicine is fully labeled. It may also be useful to bring aspirin, over-the-counter medicine for the flu, indigestion, motion sickness, etc. In case of illness during the trip, please immediately notify your tour guide for assistance. **Please note, as of December 2021, vaccinations for yellow fever are required for travelers from certain countries.**

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WALKING

Our Itineraries include city tours and these involve a decent amount of walking. Be prepared for many steps, uneven pavement and walking up steep inclines – comfortable walking shoes with grip are strongly recommended.

ELECTRICAL REQUIREMENT

Singapore's electrical system operates at 230 volts, so a converter is needed to operate a normal 110-volt American appliance. Electrical appliances will also require an adapter that can change the shape of the plug prongs. It is recommended travelers bring their own voltage converter and adapter

TIME DIFFERENCE

The time difference between major cities in North America and Singapore are as below:

- Los Angeles + 15 hours
- New York + 12 hours

MEALS

Certain meals are included in Singapore as per the itinerary. We regret to inform you that Ritz Tours is unable to confirm any special meal request as it is based on the availability of the providing restaurants, hotels, and airlines. Please contact the airlines directly to place special meal requests for your flights.

SHOPPING

Ritz Tours does not assume responsibility for any items purchased at shops while on tour. You are never required to purchase any items while on tour and thus must be responsible for your own purchases. Any after sales correspondence must be between the passenger and the shop in question.

CLIMATE & CLOTHING:

February is the hottest month in Singapore with an average temperature of 27°C (81°F) and the coldest is January at 26°C (79°F) with the most daily sunshine hours at 9 in September. The wettest month is December with an average of 269mm of rain. The best month to swim in the sea is in April when the average sea temperature is 30°C (86°F).

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
High °F	86	88	88	88	88	88	88	88	88	88	86	84
Low °F	73	75	75	75	77	75	75	75	75	75	75	73

SINGAPORE EMERGENCY PHONE NUMBERS



Ms Lee +65 9666 3531

Mr Chuanlee +65 8679 6736/ +60 12 1613 0102

Mr Lim +65 9756 6198

Our experienced staff of Singapore specialists take pride in providing you with the very best in service and planning. Thank you for choosing Ritz Tours as your partner in travel. We are confident your trip will be happy and rewarding!

Bon Voyage!