

THINGS TO KNOW BEFORE YOU GO **SIEM REAP**

(Updated July 2022)

PREPARING FOR YOUR TRIP

As you prepare to embark on your upcoming Ritz Tours journey, please log on to your account and click on your trip confirmation ID to review the most up to date trip details including hotel information, flight schedules, and ticket number(s). Please make sure you have all travel documents*, passports, and necessary visas ready before you depart for your trip.

*Additional travel documents, PCR tests, proof of full vaccination and other items may be required due to Covid-19. It is the responsibility of the traveler to check relevant travel advisories, requirements and/or restrictions for each part of the trip; this includes airline specific policies, layovers for all connecting flights, entry requirements to Cambodia and entry requirements for your return back to the US; travelers must obtain all required documents, tests and vaccinations prior to departure. Ritz Tours is not responsible if you are denied entrance for any reason in any country, even if you hold a valid passport and entry visa.

CHECKING IN AT THE AIRPORT

Be sure to bring your passport and all required travel documents* as you will need to present them when checking in at the airport. Please be advised that not all airlines assign seats in advance. Some airlines assign seats at the airport during check-in. We recommend all travelers arrive at the airport at least 3 hours prior to the flight departure time. You will receive boarding passes at the airline counter when you check in for your flight

UPON ARRIVAL IN SIEM REAP

Please go through Customs and Immigrations on your own. After you pick up your luggage, exit the baggage claim area and look for the Ritz Tours representative* holding a Ritz Tours sign. Please wear your Ritz Tours badge (enclosed) for easy identification.

TRAVEL DOCUMENTS

- Passports must be valid for at least 6 months from the return date of your trip
- Entry visas are required to go to Cambodia
- For US Passport holders – Cambodia Visa may be purchased upon arrival in Cambodia.

You will need the following:

- \$30 cash paid to Cambodia Customs upon arrival
- Valid US passport
- One recent passport size color 2" x 2" photo (taken no more than 12 months ago)
- Completed visa application form (available upon arrival in Cambodia)
- Non US citizens, please check with the appropriate embassy or consulate for requirements

Or you can apply for the e-Visa prior to departure on the following website:
<https://www.evisa.gov.kh/>. You can enter Cambodia with an e-Visa via the Siem Reap International Airport.

COVID-19 VACCINATION REQUIREMENT

Fully vaccinated travelers are required to have a valid vaccination certificate or a COVID-19 vaccination card to avoid quarantine. The United Kingdom's proof of COVID-19 recovery and vaccination certificate is also accepted.

Travelers are required to wear masks in public places.

HEALTH & SAFETY

No other vaccinations are required for your trip with the exception of anyone traveling from or via an infected area. Due to the length of the trip and local traveling conditions, it is advised that you consult your doctor for existing medical / dental conditions before departure. If you are taking prescription medicine, please pack (in your hand luggage) a sufficient quantity for the duration of the trip. It may also be useful to bring aspirin, over-the-counter medicine for flu, indigestion, motion sickness, etc. In case of illness during the trip, please immediately notify your tour conductor, the local guide or see the doctor for assistance. You can also contact the Center for Disease Control (C.D.C.) 404-639-3534 for updated information.

Be aware of the pick-pockets and petty thefts. Keep your items in your sight or in a secure location. DO NOT pack medicine, valuables and other personal necessities in checked luggage. Keep them in your carry-on bag.

ELECTRICAL REQUIREMENT

Electrical outlets are rated at 220 volts so a converter is needed to operate a normal 110-volt American appliance. Electrical appliances will also require an adapter that can change the shape of the plug prongs.

WEATHER

Siem Reap has a tropical climate with seasonal variations typical of all of Cambodia. The dry northeast monsoon season runs from December through April, while the southwest monsoon from May to November brings wet weather and high humidity.

April and May can get very hot in Siem Reap, especially in May when the wetter weather adds a layer of sticky humidity to the high temperatures.

From June through November, you can expect a lot of rain, but this is not a bad time to visit Siem Reap since the temple sites are less crowded and the surrounding tropical landscape is at its full, fertile green glory. Certainly, do bring an umbrella but the rainfall usually comes in brief showers with moments of good sunlight.

CLOTHING

Clothes should be light and loose; natural fibers or blends are best. Sunglasses are essential; light hats are advisable. Shorts are taboo for men and women at temples and mosques. Shoes

must be removed upon entering temple buildings, so non-laced shoes (but not sandals without back straps) are best. A sweater will be handy for the cool season. Many visitors save luggage space by buying inexpensive vacation clothes there, leaving them behind when they return home. Be aware that you may encounter some rainfall.

MONEY MATTERS

Khmer Riel is the official currency in Cambodia. As of July 2022, the following exchange rate applies: US\$1.00 = 4179 (KHR)

TIME DIFFERENCE

The time difference between the major cities in the US and Siem Reap are as below:

Los Angeles + 14hrs

New York +11 hrs

TIPPING

Please note that gratuities are not included in your tour cost. Our local guide, drivers, hotel porters and other service personnel do their utmost to make your trip smooth and pleasant.

Gratuities are a way of showing your appreciation and also constitute a large part of their monthly income. However, tips are NEVER mandatory.

Ritz Tours suggests tipping in the following manner (US dollars):

\$8 per person per day (except free day) – to the guide

\$4 per person per day (except free day) - to the driver

SIEM REAP EMERGENCY PHONE NUMBERS

+855 12 59 79 84

Our experienced staff of Cambodia specialists take pride in providing you with the very best in service and planning. Thank you for choosing Ritz Tours as your partner in travel. We are confident your trip will be happy and rewarding!

Bon Voyage!